

Bidding through the Gateway to Homechoice Scheme

Once your application has been made active, you can bid for up to 2 properties each week. You can place your bids either by:

- Logging into your Gateway to Homechoice Account on the website: www.gatewaytohomechoice.org.uk , and viewing the properties you are eligible for.
- Calling the automated bidding line on 0845 270 0724.
- Contacting Gateway to Homechoice at Waveney District Council directly for further assistance.

Don't have a computer?



You can visit a Waveney District Council Customer Service Centre and use the public computers available:

Marina Centre

Marina, Lowestoft, NR32 1HH

Opening hours:

Monday to Wednesday 8:45am to 5pm

Thursday 9:30am to 5:30pm

Friday 8:45am to 4:30pm

Beccles Library

Blyburgate, Beccles NR34 9TB

Opening hours:

Monday and Tuesday 9.30am to 5pm

Wednesday 9.30am to 1pm

Thursday and Friday 9.30am to 5pm

(Please note this office is closed from 1pm to 2pm)

There are also public computers available to use at most libraries. Please contact your local library directly for opening times, computer availability and any cost.



Advocate

You can have an advocate place bids on your behalf such as a family member, friend or support worker. To do this you will need to provide your advocate with your login details.

Contact Us



You can contact us for assistance with bidding by telephoning us on 01502 523524. Our opening hours are: Monday to Thursday 9am to 5pm. Friday 9am to 4.30pm. Please leave a message and a member of the team will call you back as soon as possible during our opening hours.

